Palmer Larson

IT Professional

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Summary

As an experienced IT professional, I excel in a broad range of technology solutions, from software development to system administration. My expertise extends beyond web development, encompassing various programming languages and tech platforms. I'm committed to leveraging the latest technologies to deliver innovative solutions that drive business success and enhance user experience.

Experience

Bardo Capital   2024 - Present
AI Consultant   Remote

Conducted extensive research on AI solutions for agent management, analyzing various technologies to determine their potential for improving efficiency and performance. Presented tailored AI workflow strategies to key stakeholders, providing actionable insights for optimizing agent workflows. Additionally, developed comprehensive and detailed documentation on AI agent implementations, ensuring clear guidelines for future deployment and integration into existing systems.

Datatel   2024 - Present
Data Entry Contractor   Remote

Transferred, organized, and meticulously reviewed large volumes of data during the migration to a new company system, ensuring accuracy, completeness, and consistency at every stage. Maintained a strong focus on data integrity throughout the transition, ensuring all information was securely transferred and properly integrated into the new system, ultimately supporting business continuity and operational efficiency

Powderkeg Web Design   2022 - 2023
Jr Web Developer   Verona, WI

Developed and maintained fully responsive WordPress websites, ensuring optimal performance across all devices and browsers. Identified and resolved critical bugs in a timely manner, significantly enhancing site functionality and improving the user experience while reducing user-reported issues. Executed comprehensive site overhauls by integrating cutting-edge web technologies and current design trends, ensuring the websites remained visually appealing, up-to-date, and aligned with the latest industry standards.

EatStreet Inc.   2020 - 2022
IT Support Specialist   Madison, WI

Managed the IT onboarding process for new employees, streamlining system configurations to ensure efficient integration into the company's infrastructure. Oversaw the administration of software access for all staff members, enforcing strict adherence to security protocols and ensuring compliance with company policies. Led regular cybersecurity training sessions to promote best practices, heighten awareness of emerging threats, and reduce vulnerabilities. Maintained thorough and organized documentation of IT support interactions, security incidents, and system updates to ensure accurate records and facilitate ongoing improvements in IT operations.

Dane County Sheriff's Office   2019
Deputy Sheriff   Madison, WI

Certified in Law Enforcement and Jail Operations through completion of respective academies. Fulfilled all field training requirements at Dane County Jail and completed annual state law enforcement training, including active shooter response. Maintained safety and order within the jail, overseeing inmate activities and executing emergency protocols.

Skills

Web & Software Development

JavaScript, jQuery, Node.js, PHP, HTML & CSS, SASS, Bootstrap, Java, Python, WordPress, WordPress Plugin Development, mySQL, MongoDB, Redis, Tensorflow, Scrapy

IT Systems & Support

Helpdesk, Employee On-boarding, Employee Off-boarding, Software Access Management, How-to Documentation, Phishing Simulations, Cybersecurity Training, Hardware Preparation, Hardware Recyclling, Hardware Distrobution

DevOps & AI Solutions

Linux Distrobutions, Windows, Mac, Bash Scripting, Docker, Linux Containers, DNS Management, Virtual Machines, Hypervisor, Workflow automation, REST api, Custom AI agents, AI attached workflows, Langchain

Design & Development Management

Agile, Scrum, Kanban, Figma, Adobe XD, Adobe Photoshop, Canva

Education

Madison Area Technical College   Associates Degree
Web Software Development

University of Wisconsin - Whitewater   Bachelor's Degree
Criminology

University of Wisconsin - Rock County   Associate Degree
General Studies